



I Semester M.Com. (FA)/MFA Examination, Jan./Feb. 2018
(CBCS Scheme)

Paper – 1.2 : MANAGING PEOPLE IN ORGANISATIONS

Time : 3 Hours

Max. Marks : 70

SECTION – A

Answer **any seven** questions out of ten. **Each** question carries **two** marks. (7×2=14)

1. a) What is an organisation ?
- b) Define social responsibility.
- c) What do you mean by Human Resource Planning ?
- d) What is single loop training ?
- e) Differentiate between ethics and values in Management.
- f) What is a team ?
- g) Give the meaning of conflict.
- h) What is a culture ?
- i) Define development.
- j) What is the meaning of personality ?

SECTION – B

Answer **any four** questions out of six. **Each** question carries **five** marks. (4×5=20)

2. How Human Resource planning differ from Manpower planning ?
3. Explain the ways and means to resolve conflicts and resolution.
4. Discuss the importance of safety and health of the Employees in the Organisation.
5. 'Managing the knowledgeable people in the organisation is not an easy task.'
Do you agree ? If Yes or No, substantiate.
6. Analyse the nature and functions of Management thoughts.
7. Briefly explain the Employee Remuneration problems in private sectors.

P.T.O.



SECTION – C

Answer **any three** out of five. **Each** question carries **12** marks.

(3×12=36)

8. Discuss the present performance appraisal systems advantages and disadvantages, types in the multinational corporations.
 9. What is leadership ? Explain the different styles of leadership and its drawbacks with suitable examples.
 10. Explain Employee-Employee relationship, Employer-Employee relationship and employer-employer relationship in software industries.
 11. 'Organisational design and organisational culture are reflect the controlling system of any organisation.' Elucidate.
 12. Employees hiring and firing is the latest trend in the private and public organisations. Explain the above statement with relate to pros and cons of employees and employers point of view.
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